

"No Show" Policy

At ABC Pediatric Group, we love to assist and care for all our patients. In our efforts to do so, we provide an automated telephone service that performs appointment reminder calls. This service provides us with a report indicating the canceled appointments and allows us to offer the available appointment to other patients that need a visit that day.

Unfortunately, through the years we have been experiencing a large volume of patients that "No Show" to their scheduled appointments without notifying our office or canceling their appointment at the time of their reminder calls. This matter has hindered our ability to accommodate our other patients.

For this matter, effective February 1, 2012 we will be incorporating a "No Show" charge of \$25.00 for these scheduled appointments that are missed. This charge will be automatically assigned to your account. We ask that you cancel your appointment upon your receipt of the reminder call or contact our office 24 hours prior to your appointment to cancel or reschedule your appointment.

**Parents with a Medicaid health plan will not be charged for a "No Show" fee, but will hereby be advised that after three "No Show" appointments, they will automatically be discharged from the practice.

We thank you for your continued patronage, cooperation and understanding.

Please print and sign below as your acknowledgement that you have read and agreed to this policy.

Print Name: _____

Signature: _____ Date: _____